

Getting Ahead

Have more influence.

by Joel Garfinkle

S YOUR CAREER STAGNANT? PERHAPS YOU WERE a rising star, landing one promotion after another and then—BAM!—you slammed into a brick wall. You've been stuck, while others advance. What happened?

You failed to work on your PVI (perception, visibility and influence). These attributes propel you to the next level—and to the top, in three sequential steps:

Step 1: Take control of how others see (perceive) you. This is about controlling your

actions. First, determine how your behaviors are perceived within your organization. Then focus on behaviors and actions that build a positive perception. Observe and emulate role models.

Some behaviors may be *holding you back*. To learn how you are viewed by bosses, peers and employees, ask for feedback—then use it to enhance your perception by modifying your behaviors.

Positive feedback helps you determine your strengths and opens up opportunities. Creating a favorable perception will result in more opportunities and increase your chances of receiving raises, promotions, and

Step 2: Increase your visibility. Stop lurking in the shadows—make yourself known. Once your promotions become more about leadership than job skills, you'll have to promote yourself and take some risks to become more visible. Volunteering for difficult

assignments is one way. Seek to get involved in projects that are important to your boss. Take an active role—the role of team leader if possible—and do your best work on the project to gain visibility and respect.

You can also increase your visibility by communicating more with your boss and other leaders. Provide frequent e-mail updates. Show them how much you are contributing. Also, beyond getting noticed, find a way to make yourself *memorable*—to be so impressive

> that people can't help but take notice. You must show off your talents and skills so others recognize the value you

> *Step 3: Exert your influence.* Perception and visibility drive influence. If you are perceived negatively or ambivalently, no one will want to follow you so you'll have no influence. If vou are not visible, no one will know about you—so you'll have no influence. You must

have both perception and visibility to gain influence and make things happen. Leaders inspire others to achieve great things. They get them to embrace their ideas and views and gain the support they need to complete projects and goals.

You must learn to exert your influence in all directions—up, down and laterally.

• *To influence upwardly,* learn what is important to your bosses. Make their priorities your priorities. Interact with them and earn their respect by telling them about your accom-



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plishments.

- *Downward influence* requires that you believe in subordinates' abilities and empower them to make decisions. Let them see the consequences so they can own the results. Give them projects and reward them for taking risks.
- Lateral influence allows you to enlist the help of your peers when you need it. You can build a collaborative relationship with your peers by helping them when they need help and then asking them to return the favor. Help them at least as much as they help you.

True influence is not dependent on authority. When you have influence, people follow you because they want to, not because they have to.

Creating a *positive perception* builds respect; visibility ensures that you are known; influence enables you to lead. Combining all three elements gives you a fast-track advantage. You become a leader who is valued and in demand, stands out, and is seen as capable and credible. Your confidence grows as you take on key projects. You can maximize your potential as you soar to new heights. PE



Joel Garfinkle is a coach and author of Getting Ahead: Three Steps to Take Your Career to the Next Level (Wiley). Email Joel@GarfinkleExecutiveCoaching.com.

ACTION: Gain more power to influence.

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Volume 17 Issue 1

Personal Excellence is published monthly by Executive Excellence Publishing, LLC (dba Leadership Excellence), 1806 North 1120 West, Provo, UT 84604.

Editorial Purpose: Our mission is to promote personal and professional development based on constructive values, sound ethics, and timeless

Basic Annual Rate: US \$59 one year (12 issues)

US \$119 two years (24 issues) Corporate Bulk Rates (same address)

US \$30 each per year for 5 to 25 US \$20 each per year for 26 and up *Ask about logo and custom editions and foreign bulk rates.

Article Reprints:

For reprints of 100 or more, please contact the Editorial Department at 1-801-375-4060 or email CustomerService@LeaderExcel.com. Back Issues (print): US \$25 Permission PDF: US \$100

Submissions & Correspondence: Please send any correspondence, articles, letters to the editor, and requests to reprint, republish, or excerpt articles to Editorial Department, Personal Excellence, 1806 North 1120 West, Provo, UT 84604, or email: Editorial@LeaderExcel.com

Customer Service/Circulation: For customer service, or information on products and services, call 1-877-250-1983 or email: CustomerService@LeaderExcel.com

Internet Address: www.LeaderExcel.com

Executive Excellence Publishing Ken Shelton, CEO, Editor-in-Chief Sean Beck, Circulation Manager

Marketing Offices: Leadership Excellence 1806 North 1120 West Provo, UT 84604 1-877-250-1983 1-801-375-4060

Contributing Editors

Bob Davies, Michelle Gall, Judith Glaser, Joan Marques, Brian Tracy, Denis Waitley

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